

Patient Registration

How did you find us? _____

Last dental visit? _____ Any current dental concerns? _____

PATIENT INFORMATION

First Name: _____ Last Name: _____ Middle Initial: _____

Address: _____ Address 2: _____

City, State, Zip: _____

Birth Date: _____ Soc. Sec: _____ Sex: Male Female

Marital Status: Married Single Divorced Separated Widowed Significant Other

Home Phone: _____

Work Phone: _____ Ext: _____ It is okay to contact me at the work # provided

Cell Phone: _____

Email: _____

RESPONSIBLE PARTY (ONLY if someone other than the patient)

Relation to Patient: _____

First Name: _____ Last Name: _____ Middle Initial: _____

Address: _____ Address 2: _____

City, State, Zip: _____

Birth Date: _____ Soc. Sec: _____ Sex: Male Female

Marital Status: Married Single Divorced Separated Widowed Significant Other

Home Phone: _____

Work Phone: _____ Ext: _____ It is okay to contact me at the work # provided

Cell Phone: _____

Email: _____

EMPLOYMENT INFORMATION

Employment/Student Status: Full Time Part Time Retired Unemployed

Employer/School Name: _____

INSURANCE INFORMATION (if applicable)

Name of Policy Holder: _____ Relationship to Patient: _____

Policy Holder Soc. Sec. #: _____ Policy Holder Birth Date: _____

Insurance Company: _____

Insurance ID: _____ Group Number: _____

EMERGENCY CONTACT INFORMATION

Contact Person in case of emergency: _____ Phone number: _____

Relationship to patient: _____

Notice of Privacy Policy

**THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION
PLEASE REVIEW IT CAREFULLY**

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires that health providers keep your medical and dental information private. The HIPAA Privacy Rule states that health providers must also post in a clear and prominent location, and provide patients with, a written Notice of Privacy Policy.

The privacy practices described are currently in effect. We reserve the right to change our privacy practices, and the terms of this Notice at any time, provided such changes are permitted by law. If changes are made, a new Notice of Privacy policy will be displayed in our office and provided to patients. You may request a copy of our Notice at any time. Additional information may be obtained from the HIPAA Coordinator listed in our written HIPAA plan.

USES AND DISCLOSURES OF HEALTH INFORMATION

The following describes how information about you may be used in this dental office:

- **Treatment Services:** We may use or disclose your health information to all our staff members, other dentists, your physicians, and/or other health care providers taking care of you.
- **Payment and Health Care Operations:** We may use or disclose your health information to obtain payment for services we provide to you, to participate in quality assurance, disease management, training, licensing, and certification programs. Upon your written request, we will not disclose to your health insurer any services paid by you out of pocket.
- **Marketing/Fundraising:** We will not use your health information for marketing or fundraising purposes without your written consent. You can opt out of receiving information about our marketing or fundraisers. We will not sell your health information without your explicit authorization.
- **Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders such as voicemail messages, text messages, emails, postcards, or letters.
- **Legal Requirements:** We may use or disclose your health information when required to do so by law.
- **Abuse or Neglect:** If abuse or neglect is reasonably suspected, we may use or disclose your health information to the appropriate governmental authorities.
- **National Security:** When required, we may disclose military personnel health information to the Armed Forces. Information may be given to authorized federal offices when required for intelligence and national security activities. Health information for inmates in custody of law enforcement may be provided to correctional institutes.
- **Family Members, Friends, and Others Involved in Care:** At your request, we may disclose your health information to a family member or other person if necessary to assist with your treatment and/or payment for services. Based on our judgement and as per 164.522(a) of HIPAA we may disclose your information to these persons in the event of an emergency. We also may make information available so that another person may pick up filled prescriptions, medical supplies, records, or x-rays for you. Your information may be disclosed to assist in notifying a family member, caregiver, or personal representative of your location, condition, or death.
- **Business Associates:** Some services in our organization are provided through contacts with business associates. Examples include practice management software representatives, accountants, answering service personnel, etc. When these services are contracted, we may disclose your health information to our business associates so that they can perform the job we have asked them to do and bill you or your third-party payer for services rendered. All our business associates are required to safeguard your information and to follow HIPAA Privacy Rules.
- **Workers' Compensation:** We may release medical information about you for workers' compensation or similar programs. These programs provide benefits for work-related injuries or illnesses.

- **Research:** We may use or disclose medical information to researchers when an institution's review board or special privacy board has reviewed the proposed study and established protocols to ensure the privacy of the health information used in their research and determined that the researcher does not need to obtain your authorization prior to using your medical information for research purposes.
- **Public Health Activities:** We may use or disclose your health information for public health activities, to include the following: to prevent or control disease, injury, or disability; to report reactions with medications or problems with products, to notify people of recalls of products they may be using; to notify a person who may have been exposed to a disease or who may be at risk for contracting or spreading a disease or condition; to notify the proper government authority if we believe a patient has been the victim of abuse, neglect, or domestic violence (when required by law).
- **Other Authorizations:** In addition to our use of your health information for treatment, payment, or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us authorization, you may revoke it at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.
- **Breach Notification:** We will notify you any time your PHI may have been compromised through unauthorized acquisition, use or disclosure.

PATIENT RIGHTS

- **Access:** You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. You must make a request in writing to obtain access to your health information. We may charge you a reasonable cost-based fee for expenses such as copies. If you request X-Rays, there may be a fee for any copies of films in a form other than electronic. You are not entitled to originals, only copies. Postage will be added if copies are to be mailed. Details of all fees are available from the Office Manager.
- **Accounting of Disclosures:** You have the right to receive a list of instances in which we or our business associates disclosed your health information for purposes, other than treatment, payment, healthcare operations and certain other activities, for the last 6 years. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.
- **Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We will keep your information confidential from your health plans if you pay cash, at your request. In some instances, we may not be required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).
- **Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location and provide satisfactory explanation how payments will be handled under the alternative means or location you request.
- **Amendment:** You have the right to request that we amend your health information. (Your request must be in writing and must explain the reason for the amendment.) We may deny your request under certain circumstances.

Anthony Narlis, D.D.S., F.I.C.O.I.
Johanna Narlis, D.D.S.



913 Ridgebrook Road Suite 206
Sparks, MD 21152
410-472-9650

Acknowledgement of Privacy Policy

Patient:

Parent/Guardian (for minor patients):

I hereby acknowledge that I have been presented with a copy of the Notice of Privacy Policy and have been given the opportunity to ask questions, make comments, or express any concerns.

I give my permission to Sparks Dentistry to share my health information with the following person(s):

Primary physician/office: _____ **Phone #:** _____

Specialist office: _____ **Phone #:** _____

Specialist office: _____ **Phone #:** _____

Personal Contact(s) Name and Relationship

1. _____ / _____ **Phone #:** _____

2. _____ / _____ **Phone #:** _____

3. _____ / _____ **Phone #:** _____

Patient Signature:

Date:

Parent/Guardian Signature:

Date:



FINANCIAL POLICY

Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment Options:

We accept payment in the following forms:

- Cash, Visa, MasterCard, or Discover- **WE DO NOT ACCEPT CHECKS**
- Convenient Monthly Payment Plans¹ from CareCredit

Payment Scheduling:

Sparks Dentistry requires payment at the time of treatment. Our office does our best to calculate your patient liability based on the information provided for us by your insurance carrier. In some instances, the insurance company may pay more or less than expected based on the information that they provided, and you may be responsible for the difference. Your insurance policy is a contract between you and your insurance carrier, and any questions regarding your coverage or patient liability should be directed to them. Please also be aware that we recommend and provide treatment based on patient need, not based on insurance coverage, and that you will be responsible for any treatment or procedure that you consent to if it is not covered by your insurance policy.

For procedures requiring multiple appointments, arrangements may be made to pay half at the first appointment, with the remainder due prior to the completion of your treatment. If you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case.

For large balances or procedures with large patient liabilities, Sparks Dentistry may offer payment plans. Please ask at the Front Desk for more information.

Cancellations:

Once an appointment is made, please remember this time has been reserved for you. All reminder calls and communications are done as a courtesy and you are responsible for keeping appointments that you have made. Below are the charges that will be made for repeated failed or cancelled appointments without prior notification of 24 hours.

- A fee of \$45 is charged for patients who miss or cancel cleaning appointment without 24 hour notice.
- A fee of \$100 per hour is charged for patients who miss or cancel any other type of appointment (filling, crowns, denture, root canal, etc.) without 24 hour notice

All balances, including for cancelled appointments, must be settled prior to rescheduling a cancelled appointment.

We send statements to any patients with balances monthly. If balance is not settled in full following three statements, Sparks Dentistry reserves the right to send the account to a third-party service for collections, and/or dismiss the patient from the practice.

Patient, Parent or Guardian Signature:

Date

Patient Name (Please Print)



APPOINTMENT POLICY

Sparks Dentistry is committed to providing you with the best possible care. As your dental provider, we want to help you understand and plan for your oral health. However, it is difficult for us to provide quality care when patients do not attend scheduled appointments.

Wait List

We do our best to have our patients scheduled in a timely fashion. In instances where you cannot get scheduled within your preferred timeframe, we are happy to place you on a wait list. When patients cancel, we send a text message to patients on our wait list with the date and time of the appointment. Appointments are filled on a first-come, first-serve basis.

Being placed on the wait list is not a guarantee of an appointment. To ensure that all our patients receive care, we recommend scheduling an appointment, even if it is not within your preferred timeframe, in case sooner appointments do not become available.

Cancellations

We understand that patients are sometimes unable to make their previously scheduled appointments. However, failing to give 24-hour notice makes it difficult, if not impossible, for us to offer cancelled appointment slots to other patients in need of treatment. Frequent cancellations without 24-hour notice or failure to show up to scheduled appointments may result in fees or dismissal from the practice.

- First Last-minute Cancellation or No-Show: No fee
- Additional Last-minute Cancellation or No-Show: \$45 for cleanings, \$100 for restoration/extractions

Patients may be dismissed from the practice following three last-minute cancellations or no-shows to an appointment within 18 months.

All last-minute cancellations or no-show fees MUST be paid in full prior to rescheduling the cancelled appointment.

Delinquent Accounts

We send statements to all patients with balances monthly. If balances are not paid after 90 days, accounts may be sent to a third-party collection agency or otherwise dismissed from the practice and all future appointments may be cancelled.

Patient/ Guardian Signature:

Date

Patient Name (Please Print):

Anthony Narlis, D.D.S., F.I.C.O.I.
Johanna Narlis, D.D.S.



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Agreement to Receive Electronic Communication

I _____ DO AGREE

I _____ DON'T AGREE

That the dental practice may communicate with me electronically at the email address and/or mobile phone number listed below.

Our office also uses an automatic confirmation system to confirm all appointments. If for some reason, due to a technical difficulty, you do not receive a text(s)/ or email(s), **you are still responsible for the appointment that you schedule.**

I further agree that I am responsible for providing the dental practice any updates to my email address and/or mobile phone number.

Mobile Phone: (_____) _____ - _____

Email: _____

(NOTE: If you do opt- out of the text reminders, you will not get any last minute/ same day reminders.)

Our appointment reminder and wait-list communications are only sent through text message. However, we will communicate all other information through your preferred method of communication:

_____ Phone

_____ Text

_____ Email

I can withdraw my consent to electronic communications at anytime by calling:

Sparks Dentistry, 410-472-9650 or at drnarlis@sparksdentistry.com

Patient, Parent or Guardian Signature:

Date

Patient Name (Please Print)

Anthony Narlis, D.D.S., F.I.C.O.I.
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Authorization – Non-Parent/Guardian to Accompany Patient

Periodically there may be times when you are unable to bring your child to the office for an appointment and need to rely on a family member or friend. We understand these circumstances; however, we must have a written authorization letter allowing this person to accompany your child(ren).

This authorization gives the person permission to bring your child(ren) in and speak to the doctor

I, _____, give the person(s) listed below permission to bring my child to Sparks Dentistry and to discuss and share medical information about my child.

I also give them authority to make more serious or urgent health care decisions in the event I cannot be reached or where it is of an emergency nature where there is not sufficient time to seek out my specific consent.

Child's Name: _____ DOB: _____

Child's Name: _____ DOB: _____

Child's Name: _____ DOB: _____

Child's Name: _____ DOB: _____

Child's Name: _____ DOB: _____

(IF ONLY PARENTS ARE ALLOWED TO BRING CHILD IN, PLEASE INDICATE 'NONE')

Name of Person (allowed to bring child) Relationship

Name of Person (allowed to bring child) Relationship

Signature (Parent/Guardian) Date